

Ontario Long-Term Care Homes Inspection Reports Website Frequently Asked Questions (FAQ's)

Purpose of the New Website

This update is part of the Ministry of Long-Term Care's modernization initiative to improve transparency, accessibility and user experience.

The new site provides improved accessibility, bilingual content and reports, and a simplified user experience for accessing Long-Term Care Homes inspection reports.

Accessing Inspection Reports

You can access current inspection reports directly on the new Ontario Long-Term Care Homes Inspection Reports website.

Language Availability

The site is available in both official languages, English and French.

Accessibility Standards

The website is designed to comply with the *Accessibility for Ontarians with Disabilities Act (AODA)*, 2005, offering features that improve usability for individuals with disabilities.

Navigating to the new site URL

The new URL is <https://publicreports.mlrc.gov.on.ca>. Search engines and the [Long-term care homefinder](#) links to the new site. Update your bookmarks.

Accessing Historical Reports

Historical reports not listed can be requested by email at mlcreportrequest@ontario.ca. Include the name of the long-term care home(s) and date range needed.

Help and Feedback

[Contact Us](#) if you need help or have any feedback.

Timing of Public Inspection Reports

Inspection reports can be found on the public website within **30 days** of an inspection being completed.