

COVID-19 Supplies Available through Ministry of Government and Consumer Services for Long-Term Care Homes

This reference sheet is to assist long-term care homes with the supply ordering processes

Key Information:

- Orders from long-term care homes are being prioritized, but please be aware that delivery can take 3-5 business days after an order is processed, so please place your orders with ample time to allow for delivery.
- When placing an order for PPE, N95 or PCR/NP swabs and the order is urgent (e.g., your supply will run out in the coming days), please mark your order as an emergency order in the portal.
- Do not enter duplicate orders, as these are resulting in further delays in processing all orders. If you need to inquire about the status of your PPE, N95 or PCR/NP swab order, please contact SupplyChain.Inquiries@ontario.ca, as the Ministry of Long-Term Care does not have direct access to check on the status of these orders.
- Should your home require urgent escalation to support an immediate supply need, please reach out to mltcpandemicresponse@ontario.ca and the pandemic response team will follow-up with supply and distribution partners.

PPE	<p>Pandemic stockpile</p> <ul style="list-style-type: none"> • The pandemic stockpile has a variety of PPE products available to organizations in emergency situations, such as gloves, gowns, masks, and wipes. • Homes need to attest to requiring PPE from the pandemic stockpile for emergency provisions to continue providing services. • If your home has less than two weeks supply of a PPE product, you can order that product using the online request portal
N95s	<ul style="list-style-type: none"> • The province has made 3M 1870+ N95 respirators available free of charge to long-term care homes (without needing to attest to an emergency situation). • There is ample supply of the 1870+ model, while many other models of N95 respirators are facing supply constraints. Long-term care homes are being prioritized for these models when they become

	<p>available, but their supply is not guaranteed.</p> <ul style="list-style-type: none">• Long-term care homes are strongly encouraged to fit test their staff to the 1870+ model, to ensure the most reliable access to and availability of N95 respirators over the short and longer-term.
	<p>Fit Testing</p> <ul style="list-style-type: none">• As of March 31, 2022, fit testing services will no longer be available through the portal.• Long-term care homes will need to contact fit testing service providers directly. Attached is a list of Fit Testing Resources.
Test Kits	<p>PCR/NP swabs:</p> <ul style="list-style-type: none">• For ordering PCR swabs, homes can place orders through the online request portal.• As a reminder, for LTC homes in outbreak to be prioritized for lab processing of PCR tests, please ensure that the requisition is on green paper with the outbreak number clearly identified. <p>Rapid Antigen Tests</p> <ul style="list-style-type: none">• Homes will continue to receive automatic bi-weekly shipments of rapid antigen tests based on an estimate of homes' supply needs for the foreseeable future to support asymptomatic testing and return to work.• If the number of tests shipped does not meet your anticipated testing needs, please contact mltcpandemicresponse@ontario.ca and include details on the number of tests needed for a two-week period along with details on testing needs of your home.• Do <u>not</u> order rapid antigen tests through the online portal, unless directed to do so by the Ministry. LTC orders for rapid antigen tests placed through the online portal are not currently being fulfilled as homes are receiving proactive bi-weekly shipments